



EVENT INFORMATION FOR PATRONS WITH ACCESSIBILITY REQUIREMENTS



THE AUSTRALIAN GRAND PRIX CORPORATION (AGPC) RECOGNISES AND SEEKS TO MEET THE DIVERSE NEEDS OF ITS PATRONS, INCLUSIVE OF PEOPLE WITH ACCESSIBILITY REQUIREMENTS. THE AGPC PROMOTES ONGOING CONSIDERATION AND AWARENESS OF ACCESSIBILITY FOR PATRONS AND IS RESPONSIVE TO THE CHANGING EXPECTATIONS AND NEEDS OF PEOPLE WITH ACCESSIBILITY REQUIREMENTS.



CATCH A COACH

A wheelchair accessible bus will depart Southern Cross Station each day of the event and drop patrons off at Gate 3. There will also be a return trip each evening. Bookings are essential for this service and can be made by calling 1800 100 030, via Skype on 136 100 or email: mail.bookings@ticketmaster.com.au

For additional assistance at Southern Cross Station please contact Travellers Aid on (03) 9670 2072

TRANSPORT AROUND THE CIRCUIT *wheelaway*

A free accessible shuttle service will operate within the circuit to designated stops for patrons with limited mobility. The service can accommodate one companion carer per patron.

Priority will be given to patrons who pre-book the service from Monday 21 October 2019 by calling Wheelaway on 1800 133 320. The same number can be called during the event to request a collection.

The service will operate between gate open and gate close times. Please note that during peak periods delays may be experienced



ACCESSIBLE GENERAL ADMISSION PLATFORM

A General Admission accessible viewing platform is available at the southern end of the Gardner Straight Grandstand. The accessible viewing platform cannot be booked but there is plenty of space.

General Admission tickets (now called the AusGP Island Pass) for people with a concession card are available by calling 1800 100 030, via Skype on 136 100 or email: mail.bookings@ticketmaster.com.au. If patrons do not need a companion ticket then concession tickets can also be booked online.



GRANDSTANDS

The Gardner Straight Grandstand is an accessible grandstand. To book tickets for Gardner Straight Grandstand please call 1800 100 030, via Skype on 136 100 or email mail.bookings@ticketmaster.com.au. Accessible grandstand tickets cannot be booked online.

If you hold a Companion/Carer Card and purchase a grandstand ticket to the event, a second ticket will be issued for your companion at no charge, subject to the terms and conditions of the relevant Companion/Carer Card. A ticket for a companion must be requested at the time of booking.

ACCESSIBLE CAR PARK

Parking is available for people with accessibility requirements. To request a permit, please contact AGPC prior to the event on (03) 9258 7138.

Please note that the permit does not provide free parking. On arrival at Gate 2 the daily parking fee of \$15 must be paid to access the Accessible Car Park.

WHEELCHAIRS

A limited number of wheelchairs are available at the Event Office inside the Circuit near Gate 7. Look for directional signage or ask for directions at the information booth inside Gate 7. This is a free service but ID is required for rental.

CORPORATE HOSPITALITY

There are three wheelchair accessible corporate facilities available at the Pramac Generac Australian Motorcycle Grand Prix 2019. These are:

- Champions Club
- High Octane Club
- Pit Roof VIP Village

For all queries relating to corporate hospitality, please contact the AGPC Corporate Sales team on (03) 9258 7166.



CONTACT AGPC PRIOR TO THE EVENT WITH ANY FURTHER QUESTIONS ON (03) 9258 7100 OR EMAIL FEEDBACK@GRANDPRIX.COM.AU.

Correct at the time of printing. Check motogp.com.au for the latest version.